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## High-Tech Radiology Benefits Management Program

Blue Cross Blue Shield of Delaware (BCBSD) is committed to ensuring our members have access to high-quality, cost-effective care. As a result, **BCBSD is implementing a benefits management program\* for several specific high-tech radiology services, effective July 1, 2010, for BCBSD State of Delaware members.** By implementing this program, BCBSD can help ensure that you receive the most appropriate care for your medical situation. This, in turn, can help limit unnecessary exposure to radiation by reducing repetitive radiology services.

**As of July 1, a pre-authorization is required by providers participating with BCBSD before performing any of the following non-emergency, outpatient, high-tech radiology services:**

- ◆ Computerized tomography (CT) / Computed tomography angiography (CTA)
- ◆ Magnetic resonance imaging (MRI) / Magnetic resonance angiography (MRA)
- ◆ Positron-emission tomography (PET)

*Please note that high-tech radiology services performed in conjunction with an inpatient stay, or ambulatory surgery center or emergency department visit are not subject to these pre-authorization procedures. Also, pre-authorizations are not required for nuclear cardiac imaging tests.*

### What You Should Know

Please keep in mind the following information regarding the high-tech radiology benefits management program:

- ◆ **You are not required to do anything differently as part of this program.** The pre-authorization process is handled directly by participating BCBSD providers and MedSolutions, Inc. (MSI).
- ◆ Other tests (such as routine laboratory or radiology tests, EKGs, stress echocardiograms) do not require authorizations through this program; members should refer to their benefits materials for coverage information about these services.
- ◆ Imaging requests are reviewed by MSI for medical necessity only. Claims will continue to be paid in accordance with your benefits. As a result, it is important to review your benefits plan to determine if a service is covered and at what level a claim may be paid.
  - **Please note:** Some participating providers are not approved for in-network level benefits. To maximize your benefits, and avoid increasing any out-of-pocket expenses, you should see a radiology provider who is in the BCBSD network.†
- ◆ BCBSD will deny payment if a participating provider performs one of the specific radiology services (listed above), without following MSI's pre-authorization process. It is important to note that **a provider cannot seek reimbursement from you unless:**
  - The provider followed the MSI pre-authorization process;
  - The service was not authorized;
  - You chose to have the service performed anyway; and
  - You signed a waiver agreeing to be responsible for payment (after being informed of BCBSD's denial of the service).

If you have any questions, please contact BCBSD's Customer Service Department at the number listed on your member identification card.

\* Please note that this program will not apply to members with Medicare primary coverage. Please contact BCBSD's Customer Service Department for more information.

† Please consult your benefits materials for more information about in-network level benefits. In-network providers can be found in the BCBSD Provider Network Directory.

### About MedSolutions, Inc. (MSI)

MSI, an independent company, was selected by BCBSD to administer the benefits management program for high-tech radiology. When reviewing requests for authorization, MSI relies on BCBSD-reviewed guidelines and treatment protocols created by national organizations as well as information published in peer-reviewed medical journals. MSI is fully accredited by both the National Committee for Quality Assurance (NCQA) and Utilization Review Accreditation Commission (URAC). For more information on MSI, please visit [www.medsolutions.com](http://www.medsolutions.com).